



## **PRIVACY POLICY**

### **OUR COMMITMENT TO PRIVACY**

SMG-NRG Park ("NRG Park") values your privacy. We provide this policy (the "Privacy Policy") to explain our online information practices and the choices you can make about the way your information is collected and used when you visit [nrgpark.com](http://nrgpark.com).

The Privacy Policy describes how NRG Park handles your personal information. Access to the website operated by NRG Park is provided subject to the Privacy Policy. Please read this document carefully as use of the NRG Park website constitutes acceptance of the Privacy Policy. If you do not agree with the terms of this Privacy Policy, your ultimate choice is to not use the website operated by NRG Park.

### **THE INFORMATION WE COLLECT**

#### **PERSONAL INFORMATION**

This policy applies to all information collected or submitted via the NRG Park website. Certain pages allow you to order services, make requests, submit comments, register to receive materials or participate in promotions. The types of personal information that we may collect at these pages are:

- name
- address
- email address
- phone number
- payment information
- date of birth
- financial information (if you place an order through a NRG Park/SMG website)

If you are unable to provide this information, you will still be able to visit the NRG Park website, however, you may not be able to register or make a purchase with the NRG Park website.

We will not actively collect personally identifiable information about you unless you provide it to us voluntarily.

#### **NAVIGATION INFORMATION**

We also collect anonymous navigation information on our servers. Navigation information does not personally identify users. We use this information to help us track statistical data that allows us to make adjustments to our website and improve online services for our visitors. The navigation information we collect may include the following:

- the type of browser and operating system you are using;
- the address of the referring site and the website you visit when you leave one of our sites;
- the date and time of your visit;
- your server's IP address; and
- the address of the pages you accessed while visiting the NRG Park website.

## **PASSIVE INFORMATION COLLECTION**

A "cookie" is a text file that is stored on your computer. Cookies are technically unable to read personal information that may be stored on your computer. You can disable cookies on your browser, but may not be able to access portions of the NRG Park SMG website. Most internet browsers also allow you to erase cookies from your computer hard drive or receive a warning before a cookie is stored. Please refer to your browser instructions or help screen to learn more about these functions.

The NRG Park website uses session cookies to collect small pieces of information about those who visit the NRG Park website. Session cookies are a line of text that is stored temporarily in your browser to ensure that you are recognized when you move from page to page within a NRG Park website and that any information you have entered is remembered. Session cookies are not stored on your computer and disappear when you close your browser. Without session cookies, items placed in a shopping cart will disappear by the time you reach the checkout. We may use a third party traffic aggregator to compile aggregated statistics concerning the use of the NRG Park website, such as the time and date of a page view.

We passively collect information to understand what areas of the NRG Park website are most popular, which areas may require improvement and what technologies are being used by our visitors. This information helps us to update and improve the NRG Park website. We also use this information for security purposes, to detect and to block security breaches and to provide you with a safe online environment.

## **THE WAY WE USE INFORMATION**

We use the information you provide when placing an order or a request only to complete that order or request. We do not share this information with outside parties except to the extent necessary to complete that order or request. We may also disclose information when we are required to do so by law, at the request of governmental organizations conducting an investigation, to verify or enforce compliance with the policies governing the NRG Park website and applicable laws, to protect against misuse or unauthorized use of the NRG Park website, when the safety of another individual is at risk, and in the event of sale, merger, liquidation, reorganization, assignment or other transfer of the business to which the information relates.

NRG Park may provide aggregate statistics about our customers, sales, online traffic patterns and related information to reputable third parties, but these statistics will not include any personally identifiable information.

## **LINKS TO THIRD PARTY WEBSITES**

The NRG Park website may contain links to third party websites, including those of our business partners and sponsors. However, we are not responsible for the privacy practices, content or operation of third party websites. We encourage you to review the privacy policies for each of these websites. Please direct any concerns regarding a third party website to the third party's site administrator or Webmaster.

You access and use third party websites, including the content, items, or services on those sites, solely at your own risk. You acknowledge and agree that NRG Park has no responsibility or liability for the availability of such external websites or resources or for the content, advertising, products or other materials available through such sites or resources.

## **OUR COMMITMENT TO DATA SECURITY**

NRG Park uses industry standard practices to safeguard and secure your personally identifiable information, such as secure socket layer technology to encrypt all credit card, billing and other information you input on the NRG Park website. We have also implemented appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## **OUR COMMITMENT TO CHILDREN'S PRIVACY**

NRG Park is committed to complying with the Children's Online Privacy Protection Act. NRG Park does not knowingly collect or store any personal information, about children under the age of 13 on the website subject to this Privacy Policy. If you are under the age of 13, you are not authorized to provide personally identifying information. If a child has provided us with personally identifiable information, a parent or guardian of that child may contact us via email at [exhibitorservices@nrgpark.com](mailto:exhibitorservices@nrgpark.com) if they would like this information deleted from our records. We will use reasonable efforts to delete that child's information from our databases.

## **HOW TO CONTACT US AND UNSUBSCRIBE FROM NEWSLETTERS**

If you have any questions, comments or concerns about this Privacy Policy or the information practices on the NRG Park website, please contact us at:

SMG- NRG Park  
One NRG Park  
Houston, Texas 77054  
Email: [exhibitorservices@nrgpark.com](mailto:exhibitorservices@nrgpark.com)

If you would like to unsubscribe to any promotional emails or newsletters you receive from NRG Park/SMG, please follow the unsubscribe options at the bottom of each email. You may also email us at [exhibitorservices@nrgpark.com](mailto:exhibitorservices@nrgpark.com) and indicate the email address that you would like removed along with the name of the newsletter from which you would like to unsubscribe. Please indicate Privacy Policy and/or Unsubscribe in the subject line for the email.

### **HOW YOU CAN ACCESS OR CORRECT YOUR INFORMATION**

NRG Park does not collect personally identifiable information about you unless you are prompted to do so. Information submitted via nonauthenticated applications such as online surveys, promotional entries and requests for information or newsletters cannot be changed or viewed after it is submitted. However, information you provide via an authenticated application may be changed or reviewed by logging in to the NRG Park website using your userid and password. You may send us an email at [exhibitorservices@nrgpark.com](mailto:exhibitorservices@nrgpark.com) to request access to or to correct or delete any personal information that you have provided to us, as required by law.

### **CHANGES TO THIS PRIVACY NOTICE**

NRG Park may modify, add or remove any portion of this Privacy Policy at any time, and such changes will be posted on the NRG Park website.

### **CHOICE OF LAW**

This Privacy Policy is governed by the laws of the State of Texas. By using the NRG Park website, you agree that the laws of the State of Texas shall apply to such use; the venue for any dispute arising out of the use of the NRG Park website shall be vested in the courts of Texas; your use shall conform to all applicable laws and regulations of the State of Texas; and that you will not violate the rights of any third parties.